



## TERMS AND CONDITIONS

Please make sure that you read the terms and conditions set out below before proceeding. You will be asked to accept these conditions and that you have read and understood them before you can proceed with your booking.

### COLDHAM COTTAGES

All cottages are fully furnished with the comforts of home. All cottages have a fully equipped kitchen complete with microwave, electric cooker, dishwasher and washer/drier. All linen for the bedrooms is supplied and towels are provided in the bathrooms. All cottages have zip-n-link beds so can be arranged as double or single beds as required. A highchair and baby cot are available on request.

### COTTAGE PRICES

All cottage prices are per cottage, per week and are inclusive of VAT. Coldham Cottages reserve the right to review their prices, and they are subject to change without notice. For an up to date price list please contact Coldham Cottages on 01234 708 489 or visit [www.coldhamcottages.co.uk](http://www.coldhamcottages.co.uk).

### SMOKING POLICY

At Coldham Cottages, all cottages are non smoking.

### RESERVATIONS

All reservations must be confirmed by a deposit of 25%. Reservations can be made up to one (1) year in advance and our weeks run from Friday to Friday.

### ARRIVAL AND DEPARTURE

Arrival time is from 4pm. Check out time is by 10:30am on the day of departure. Changes to these times by prior arrangement only.

### CANCELLATIONS

If you need to cancel or amend your booking, please call Coldham Cottages on 01234 708 489. All deposits are non-refundable and if you have paid the balance, it will only be refunded if the Cottage can be re-let before arrival date.

### PAYMENT

Payments can be made by Credit or Debit card, cash or cheque. A deposit is required to confirm your booking and the balance is to be paid four (4) weeks before the date of your arrival.

### PETS

Pets are permitted but by prior arrangement only. Coldham Cottages make a small £10 per week charge per pet.

### RIGHT OF ENTRY

Coldham Cottages will be allowed the right of entry to the cottage at all reasonable times to inspect and undertake any necessary repairs or maintenance.

### SAFETY

Clients must accept responsibility for their own and their children's safety and remember that Coldham Lodge Farm is a busy working farm. Children should not be allowed to roam unsupervised around the farm and grounds.

### DIRECTIONS

Directions are available on our website, [www.coldhamcottages.co.uk](http://www.coldhamcottages.co.uk). If you require more detailed directions please contact Coldham Cottages on 01234 708 489.